Order Status Mapping

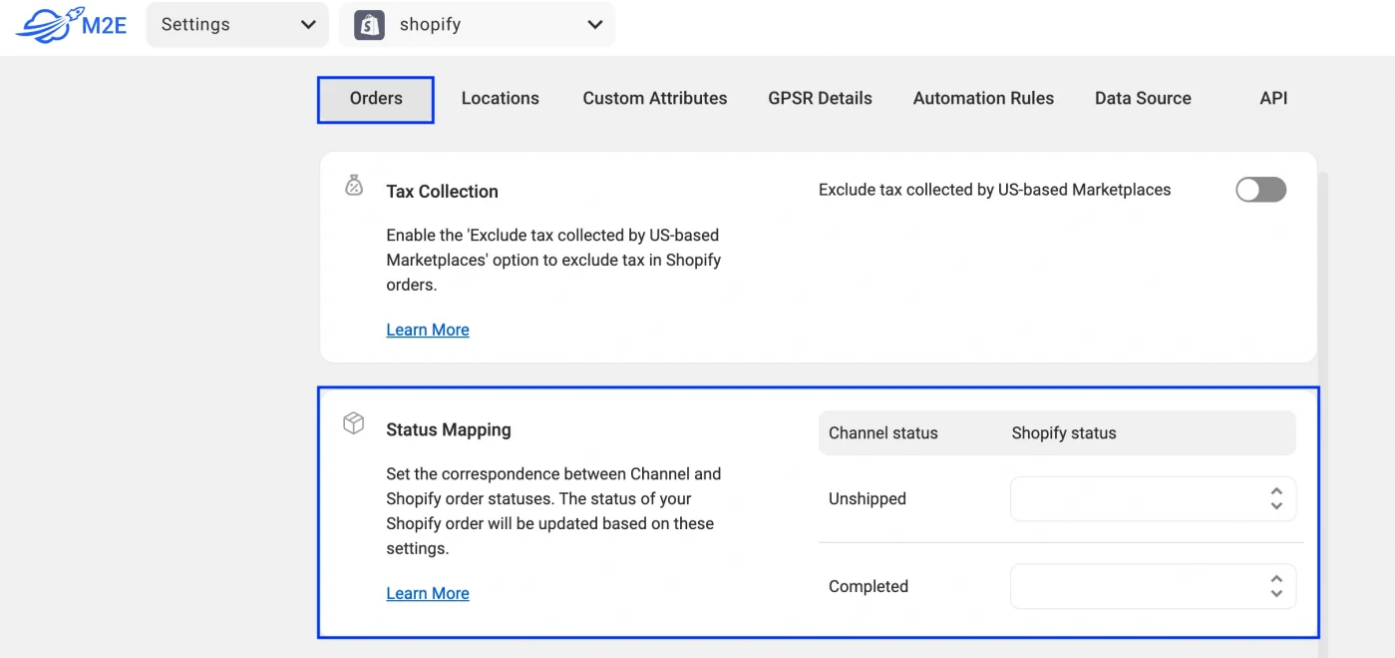
Order Settings · https://docs.m2ecloud.com/docs/order-status-mapping/

Managing orders efficiently is critical for any seller, and M2E Multichannel Connect makes this process seamless with its customizable **order status mapping** feature. With its help, you can set mapping between the Channel and Store order statuses in a few clicks.

By aligning your Store's order statuses with those of your connected Channels, you can streamline order management and ensure consistency across platforms.

Where to find the Order Status Mapping settings

Configuring order statuses is intuitive. Navigate to *Settings* > *Orders* > *Status Mapping*:



From here, you can define how the statuses from your Channels correspond to those in your Store. This mapping provides clarity and control, especially when managing orders from multiple channels.

> ℹ M2E Multichannel Connect allows you to update the mapping at any time. If your workflow evolves or the status requirements of your Store change, you can easily adjust the mapping.

> Once updated, all future orders from the Channel created in your Store will reflect the new status configuration.

With the right settings in place, M2E Multichannel Connect ensures that your order statuses remain consistent and synchronized, giving you more time to focus on growing your business. Whether you're managing one channel or many, this feature empowers you to handle your orders efficiently.